

Engine Oil Change Scenarios

Scenario 1:

Vehicle: 550i
Model Year: 2010
In-service date: August 1, 2009
Readout: August 1, 2010
Current mileage: 6,000 miles
Last oil change: Not applicable
CBS oil status: Not due

Action to be taken:

Do **not** perform an engine oil change.

The vehicle has not reached the mandatory criteria based on time. The actual year would be reached on August 2, 2010.

The vehicle is below the mandatory criteria of 6,000 miles or less since the last engine oil change or the original in-service date.

The vehicle **MUST** meet both criteria for the maintenance claim to be submitted and paid.

Scenario 2:

Vehicle: 550i
Model Year: 2010
In-service date: August 1, 2009
Readout: August 1, 2010
Current mileage: 6,001
Last oil change: Not applicable
CBS oil status: Not due

Action to be taken:

Do **not** perform an engine oil change.

The vehicle has not reached the mandatory criteria based on time. The actual year would be reached on August 2, 2010.

The vehicle has exceeded the maximum mileage criteria of 6,000 miles or less since the last oil change or the original in-service date.

The vehicle **MUST** meet both criteria for the maintenance claim to be submitted and paid.

Scenario 3:

Vehicle: 550i
Model Year: 2010
In-service date: August 1, 2009
Readout: August 2, 2010
Current mileage: 6,001
Last oil change: Not applicable
CBS oil status: Not due

Action to be taken:

Do **not** perform an engine oil change.

The vehicle has reached the mandatory criteria based on time (exactly one year).

The vehicle has exceeded the maximum mileage criteria of 6,000 miles or less since the last engine oil change or the original in-service date.

The vehicle **MUST** meet both criteria for the maintenance claim to be submitted and paid.

Scenario 4:

Vehicle: 550i
Model Year: 2010
In-service date: August 1, 2009
Readout: August 2, 2010
Current mileage: 6,000 miles
Last oil change: Not applicable
CBS oil status: Not due

Action to be taken:

Perform the low-mileage annual engine oil change.

DO **NOT** RESET THE SERVICE INDICATOR SYSTEM.

The vehicle has reached the mandatory criteria based on time (exactly one year).

The vehicle is below the mandatory criteria of 6,000 miles or less since the last engine oil change or the original in-service date.

The vehicle has both criteria for the maintenance claim to be submitted and paid.

Scenario 5:

Vehicle: 550i
Model Year: 2009
In-service date: August 1, 2008
Readout: August 2, 2010
Current mileage: 18,500 miles
Last oil change: September 25, 2009 at 12,000 miles
CBS oil status: Not due

Action to be taken:

Do **not** perform an engine oil change.

The vehicle has not reached the mandatory criteria based on time (under one year).

The vehicle has exceeded the maximum mileage criteria of 6,000 miles or less since the last engine oil change or the original in-service date (in this example, by 2,500 miles).

The vehicle **MUST** meet both criteria for the maintenance claim to be submitted and paid.